References

1. Armstrong, S.J. (2002), Formal Mentoring Systems: An Examination of the effects of Mentor/Protégé Cognitive Styles on the Mentoring Process, Journal Of management Studies, Vol. 39, No.8, Page No.: 1112-11130
2. Bharwaney, Geeta (2008), Increase your Emotional Intelligence – Strategies for emotionally Intelligent Living, Jaico Publishing House, Mumbai, Revised Edition, Page No.: 45-56
3. Bolton, D. and Nie, R. (2010), Creating Value in Transnational Higher Education : the Role of Stakeholder Management, Academy of Management Learning and Education, Vol.9, No. 4, Page NO.: 701-714,
4. Bozionelos, N. and Bozionelos G. (2010), Mentoring Received by Protégés : Its Relation to Personality and Mental Ability in Anglo – Saxon Organisational Environment, the International Journal Of Human Resource Management , Vol.21, No.4, Page No.: 509-529
5. Bronnstein, Marty (2000), Coaching and Mentoring for Dummies, Wiley Publishing Inc., NJ, Page No.:291-307
6. Foster, Lisa (2001), Effectiveness of mentoring programs, Review of the literature from 1995-2000, California Research Bureau, California, Page No 45-89.
7. Goleman, Daniel (1995). Emotional Intelligence Bartam Books, United States & Canada, Page No. 35 to 49, 169 to 187.
8. Hall, John C. (2003), Mentoring & Young People, A literature Review, the SCRE Centre, University of Glasgow, ISBN 1860030742, Page No. 5-20.
9. Handford, Penny (2006), Research study on Business mentoring Activities, Affiliation of Multicultural Societies & Service Agencies of BC, Page No. 1-10
10. Holland Chris, (2009), Workplace Mentoring: A Literature Review, work & Education Research & Development services, Page No 6-78.

11. Kamps,J.M. and Engelbrecht A. S. (2010), The Influence Of Emottional Intelligence on Diversity, Complexity, Cognition and Attitude towards Diversity, S. African Journal Of business Management, Vol. 42, No. 3 , Page No: 37-47

12. Kidwell, B. Hardesty, D.M. And Chidders, T.L., (2007), Consumer Emotional Intelligence: Conceptualisation, Measurement, and the Prediction of Consumer Decision Making, Journal of Consumer Research, Vol.35,Page No. 154-166
13. King, Cooper (2008), Mentoring School Managers & Manage Mentoring Programmes in Schools, Department Of Education, Republic of South Africa, Page No. 17- 51
14. Luecke, Richard (2004), Coaching and Mentoring- How to develop top talent and Archive Stronger Performance, Harvard Business School Press, Boston, MA, Page No.: 75-86, 99-110.
15. Maxwell, John C. (2008), Mentoring 101- What Every Leader Needs to Know, Thomson Nelson, Inc., USA, Page No.: 95-119
16. Meister, J. C and Willyard, K. (2010), Mentoring Mill, Harvard Business Review, Vol.8, Page No.: 68-72
17. Moberg, D.J. and Velasquez, M. (2004), The Ethics of Mentoring, Business Ethics Quarterly, Volume 14, Issue 1, Page no.: 95-122
18. Nyahon, F.J. (2000), Review of Mentoring Programme as an Alternate Approach for Personal and Professional Development: a case study of a private company, PetronasCarigateSolnBhd, St. Clements University, Page No. 6-40
19. Parsloc, Eric And Leedlam, Melville, Coaching and Mentoring- Practical Conversations to improve Learning, Kogan Page India Private Ltd., 2nd Edition,2010, Page No.: 61-92.
20. Pearman, Roger (2011), the lending Edge: Using Emotional Intelligence to Enhance Performance, MHS Emotional Intelligence Assessments, Vol.12, No.2, Page No. : 68-71
21. Petersen, Lesley (1996), Mentoring as a support mechanism for teaching practice by teachers in higher education, Eastern Institute Of Technology , New Zealand, Page No. 5-13

22. Rotfeld, H.J. (2010), Adventures in Misplaced Mentoring, the Journal of Consumer Affairs, Vol.44, No.1,PageNo.: 265-270

23. Singh, Dalip (2001), Emotional Intelligence At work – A professional Guide, Response Books – A division of safe publications India Pvt. ltd., 3rd Edition, Page No.'s: 33-35,113-115,121-130, 187-191.

24. Sosik, J.J., & Lee, D.L. (2002). Mentoring in Organizations: A Social Judgment Perspective for Developing Tomorrow's Leaders. The Journal of Leadership Studies, 8, 17-32.

25. Stead, J. G. and Stead, W.E. (2010), Sustainability comes to Management Education and Research: A story of Co – evolution, Academy of Management Learning and Education, Vol.9, No. 3, Page No.: 488-497

26. Vance, Charles M. (1993) "Mastering Management Education – Innovations in Teaching Effectiveness", Sage Publications Inc., Pg. No:35-80

27. Wall, Bob Lec (2007), Coaching For emotional Intelligence – The street to developing the star potential in your employees, AMACOM, Newyork, Page No: 45-61

28. Young, A.M, &Perrewé P.L. (2004). An Analysis of Mentor and Protégé Expectations in Relation to Perceived Support,. Journal of Managerial Issues, 16, 103-126.